



# KERALA GAZETTE

## കേരള ഗസറ്റ്

PUBLISHED BY AUTHORITY

ആധികാരികമായി പ്രസിദ്ധപ്പെടുത്തുന്നത്

Vol LIV വോള്യം 54	THIRUVANANTHAPURAM, TUESDAY തിരുവനന്തപുരം, ചൊവ്വ	7th April 2009 2009 ഏപ്രിൽ 7 17th Chaitra 1931 1931 ചൈത്രം 17	No. നമ്പർ	14
----------------------	---	--	--------------	----

### PART III Stores Purchase

Department of Treasuries  
RE-TENDER NOTICE  
[3/2009]

No. A4-9320/2007.

20th March 2009

The Director of Treasuries, Thiruvananthapuram invites competitive tenders in sealed cover from Computer Vendors for the supply of Facility Management System to the Department of Treasuries.

Tender No —3/2009

RFP title—Computerisation of Treasuries supply of Facility Management System.

Earnest Money Deposit—Rs. 6 lakh.

Cost of tender form :

Original—Rs. 25,000 + 12.5% K VAT.

Duplicate—Rs. 12,500 + 12.5% K VAT.

Starting date for issue of tender forms—25-3-2009.

Closing date and time of issue of tender documents—25-4-2009, 1 p. m.

Last date and time of submission of bid—27-4-2009, 4 p.m.

Date and time of opening of Technical Bid—29-4-2009, 11 a. m.

Date and time for opening of commercial bid—Will be intimated later

Form Period—6 months.

Contact person—Director of Treasuries, Government of Kerala, Tel : 0471 2461963, Fax : 2570229.

Address at which tender is to be submitted—The Director of Treasuries, Directorate of Treasuries, Krishna Building, Power House Road, Thiruvananthapuram-695 036.

The details such as Technical requirements, system specification, Software specification and scope of work etc. (Detailed RFP) will be supplied along with the tender document.

Bidding Guide Lines—Furnished in the RFP.

Intending bidders can purchase tender forms from the office of the undersigned on payment of Rs. 25,125 in cash + cost of tender forms or get it by post on payment of Rs. 25,210 (cost of the tender form and stamp paper) by Money Order along with a self addressed and envelope and a request for the supply of tender forms. Cheques, Demand Drafts, Postal Orders etc. will not be accepted nor it will be sent by V.P.F.

Duplicate copy of the tender forms will be issued to firms or individuals who purchased original forms, but tenders should be submitted in original.

Earnest Money of Rs. 5 lakh (Rupees Five Lakh only) shall be furnished by way of Demand Draft drawn in favour of the Director of Treasuries, payable at Thiruvananthapuram for the due fulfilment of the contract. Earnest Money Deposit of the unsuccessful bidders will be returned within one month after the tenders are finalized. Every bidder shall furnish preliminary agreement in the prescribed form on Kerala Government Stamp Paper worth Rs. 50 along with the tender.

The tenders received in time will be opened by the undersigned in the presence of such bidders or their authorized representatives who may be present at that time.

Tenders received after the specified date and time will not be accepted on any account.

[illegible]

ခရစ်နှစ် ၁၈၈၃-၈၄

അക്, ഫ്രണ്ട് പീ: (RFP) മെർക്കിംഗ്- (അഞ്ച് കമ്പ്യൂട്ടർ മാർക്കറ്റിംഗ്, ഫ്രണ്ട് പീ: മാർക്കറ്റിംഗ്)

നിരന്തരവழி—3 ലക്ഷം രூ.;

நிபந்தனாப் படிப்பதற்குரிய நூல்கள்

ജനറേറ്ററിലെ വില 25,000 + 12.5% K VAT

12.500 + 12.5% K VAT

தமிழ்நாடு\* (புதுச்சேரி: மயில்நெல் ஆவணகரிசனம், சிதம்பரம்-25.3.2009).

മുഖ്യമന്ത്രി പ്രഖ്യാപനം: വിദ്യാഭ്യാസ അനുദൈനിക ജീവിതം, 25-4-2020, 1 കെ

കൾ പത്തു' കടലിലെ-ലെ അധ്യക്ഷൻ അഭിനയിച്ചു. സംഭാവന:—22.4.2002. 4 മണി.

മകന്റേതാണെന്ന് കണ്ടെത്തിയപ്പോൾ അദ്ദേഹം 204,200 രൂപയ്ക്ക് 11 മാസം

കേരളത്തിൽ കവർ നൽകാത്ത തീരുകി സ്ഥാപനങ്ങൾ, അറിയിക്കുന്നതല്ല.

১৯৮৮ সাল : ১১১১১১  
 ১৯৮৯ সাল : ১১১১১১

കുറുപ്പാലം (പാലം: നാലുപ്രകാരം) നിർമ്മാണം: - 1980-കൾ, 2000, 2005, 2008, 2010, 2012, 2014, 2016, 2018, 2020, 2022, 2024, 2026, 2028, 2030, 2032, 2034, 2036, 2038, 2040, 2042, 2044, 2046, 2048, 2050, 2052, 2054, 2056, 2058, 2060, 2062, 2064, 2066, 2068, 2070, 2072, 2074, 2076, 2078, 2080, 2082, 2084, 2086, 2088, 2090, 2092, 2094, 2096, 2098, 2100, 2102, 2104, 2106, 2108, 2110, 2112, 2114, 2116, 2118, 2120, 2122, 2124, 2126, 2128, 2130, 2132, 2134, 2136, 2138, 2140, 2142, 2144, 2146, 2148, 2150, 2152, 2154, 2156, 2158, 2160, 2162, 2164, 2166, 2168, 2170, 2172, 2174, 2176, 2178, 2180, 2182, 2184, 2186, 2188, 2190, 2192, 2194, 2196, 2198, 2200, 2202, 2204, 2206, 2208, 2210, 2212, 2214, 2216, 2218, 2220, 2222, 2224, 2226, 2228, 2230, 2232, 2234, 2236, 2238, 2240, 2242, 2244, 2246, 2248, 2250, 2252, 2254, 2256, 2258, 2260, 2262, 2264, 2266, 2268, 2270, 2272, 2274, 2276, 2278, 2280, 2282, 2284, 2286, 2288, 2290, 2292, 2294, 2296, 2298, 2300, 2302, 2304, 2306, 2308, 2310, 2312, 2314, 2316, 2318, 2320, 2322, 2324, 2326, 2328, 2330, 2332, 2334, 2336, 2338, 2340, 2342, 2344, 2346, 2348, 2350, 2352, 2354, 2356, 2358, 2360, 2362, 2364, 2366, 2368, 2370, 2372, 2374, 2376, 2378, 2380, 2382, 2384, 2386, 2388, 2390, 2392, 2394, 2396, 2398, 2400, 2402, 2404, 2406, 2408, 2410, 2412, 2414, 2416, 2418, 2420, 2422, 2424, 2426, 2428, 2430, 2432, 2434, 2436, 2438, 2440, 2442, 2444, 2446, 2448, 2450, 2452, 2454, 2456, 2458, 2460, 2462, 2464, 2466, 2468, 2470, 2472, 2474, 2476, 2478, 2480, 2482, 2484, 2486, 2488, 2490, 2492, 2494, 2496, 2498, 2500, 2502, 2504, 2506, 2508, 2510, 2512, 2514, 2516, 2518, 2520, 2522, 2524, 2526, 2528, 2530, 2532, 2534, 2536, 2538, 2540, 2542, 2544, 2546, 2548, 2550, 2552, 2554, 2556, 2558, 2560, 2562, 2564, 2566, 2568, 2570, 2572, 2574, 2576, 2578, 2580, 2582, 2584, 2586, 2588, 2590, 2592, 2594, 2596, 2598, 2600, 2602, 2604, 2606, 2608, 2610, 2612, 2614, 2616, 2618, 2620, 2622, 2624, 2626, 2628, 2630, 2632, 2634, 2636, 2638, 2640, 2642, 2644, 2646, 2648, 2650, 2652, 2654, 2656, 2658, 2660, 2662, 2664, 2666, 2668, 2670, 2672, 2674, 2676, 2678, 2680, 2682, 2684, 2686, 2688, 2690, 2692, 2694, 2696, 2698, 2700, 2702, 2704, 2706, 2708, 2710, 2712, 2714, 2716, 2718, 2720, 2722, 2724, 2726, 2728, 2730, 2732, 2734, 2736, 2738, 2740, 2742, 2744, 2746, 2748, 2750, 2752, 2754, 2756, 2758, 2760, 2762, 2764, 2766, 2768, 2770, 2772, 2774, 2776, 2778, 2780, 2782, 2784, 2786, 2788, 2790, 2792, 2794, 2796, 2798, 2800, 2802, 2804, 2806, 2808, 2810, 2812, 2814, 2816, 2818, 2820, 2822, 2824, 2826, 2828, 2830, 2832, 2834, 2836, 2838, 2840, 2842, 2844, 2846, 2848, 2850, 2852, 2854, 2856, 2858, 2860, 2862, 2864, 2866, 2868, 2870, 2872, 2874, 2876, 2878, 2880, 2882, 2884, 2886, 2888, 2890, 2892, 2894, 2896, 2898, 2900, 2902, 2904, 2906, 2908, 2910, 2912, 2914, 2916, 2918, 2920, 2922, 2924, 2926, 2928, 2930, 2932, 2934, 2936, 2938, 2940, 2942, 2944, 2946, 2948, 2950, 2952, 2954, 2956, 2958, 2960, 2962, 2964, 2966, 2968, 2970, 2972, 2974, 2976, 2978, 2980, 2982, 2984, 2986, 2988, 2990, 2992, 2994, 2996, 2998, 3000, 3002, 3004, 3006, 3008, 3010, 3012, 3014, 3016, 3018, 3020, 3022, 3024, 3026, 3028, 3030, 3032, 3034, 3036, 3038, 3040, 3042, 3044, 3046, 3048, 3050, 3052, 3054, 3056, 3058, 3060, 3062, 3064, 3066, 3068, 3070, 3072, 3074, 3076, 3078, 3080, 3082, 3084, 3086, 3088, 3090, 3092, 3094, 3096, 3098, 3100, 3102, 3104, 3106, 3108, 3110, 3112, 3114, 3116, 3118, 3120, 3122, 3124, 3126, 3128, 3130, 3132, 3134, 3136, 3138, 3140, 3142, 3144, 3146, 3148, 3150, 3152, 3154, 3156, 3158, 3160, 3162, 3164, 3166, 3168, 3170, 3172, 3174, 3176, 3178, 3180, 3182, 3184, 3186, 3188, 3190, 3192, 3194, 3196, 3198, 3200, 3202, 3204, 3206, 3208, 3210, 3212, 3214, 3216, 3218, 3220, 3222, 3224, 3226, 3228, 3230, 3232, 3234, 3236, 3238, 3240, 3242, 3244, 3246, 3248, 3250, 3252, 3254, 3256, 3258, 3260, 3262, 3264, 3266, 3268, 3270, 3272, 3274, 3276, 3278, 3280, 3282, 3284, 3286, 3288, 3290, 3292, 3294, 3296, 3298, 3300, 3302, 3304, 3306, 3308, 3310, 3312, 3314, 3316, 3318, 3320, 3322, 3324, 3326, 3328, 3330, 3332, 3334, 3336, 3338, 3340, 3342, 3344, 3346, 3348, 3350, 3352, 335

[illegible][illegible][illegible][illegible][illegible]

“**ചിഞ്ചോട്**” (പ്രഭാതത്തിൽനിന്ന് വീക്ഷണത്തിന് അധികമില്ലാത്തതും **ചിഞ്ചോട്**യുടെ വീ. ചി. പി. ആഗി അല്ലെങ്കിൽ ചുറ്റും) **ചിഞ്ചോട്** (പ്രഭാതത്തിൽനിന്ന് വ്യക്തികൾക്ക് കെട്ടി വീണ്ടിൽ ചെറുതായിട്ട് കൂടെ വെക്കുന്നതും)

[illegible]

வினாக்கள்: 35. கனம் பேரவை அங்கத்தினர்: கருவாரத்தில் கலையாற்றும் வியூகம் (யூ.ஓ.ஓ) விவரம்  
[பேரவைக் கமிட்டி] கருவாரத்தில் கலையாற்றும் வியூகம் (யூ.ஓ.ஓ) விவரம் 35. கனம் பேரவை அங்கத்தினர்: கருவாரத்தில் கலையாற்றும் வியூகம் (யூ.ஓ.ஓ) விவரம்

സംസ്ഥാന സർവ്വകലാശാലയിൽ പ്രവേശിക്കാൻ കഴിയാതെ പോയവർക്ക് പ്രവേശനാനുമതിയെടുക്കാൻ സർക്കാർ തയ്യാറാകുമെന്ന്.

അിക്രീയകൾ ഉപയോഗിച്ച് പ്രസ്തുത വിവരങ്ങൾ സൂചിപ്പിക്കുന്നത്,

[illegible]

# **TERMS AND CONDITIONS**

1. The Fresh FMS contract will be valid for three years.
2. At present Treasury Department has a stock of around 2500 Computers, 1600 Peripherals and 509 Power Equipments spread over 215 Offices. Details of Offices and Equipments are given in Appendix-I (RFP). There should be a provision for each Treasury to maintain a register showing the time of Registration of complaint and time of rectification. This findings have to be communicated to the Treasury Director who will then enter the same on the internet site who will then verify the same with entries made in the internet site by the service provider.
3. The vendor shall give technical support for the maintenance of the Facility Management Software including addition of new features. They shall supply the necessary hardware as specified in Appendix-II (RFP) collocate it in the e-governance data center and host the application. Fully documented source code of the latest version of the FMS Software shall be handed over to Treasury Department at the end of each year. Website administration shall be the responsibility of the Treasury Department. Training of Treasury personnel for Website administration and supply of necessary manuals shall be the vendors responsibility.
4. The vendor shall carry out maintenance of all equipments according to a Service Level Agreement (SLA) the terms of which briefly by are as follows.

Equipments	Maximum down time allowed in a single instance	Penalty for every subsequent down time in a single instance
Main/Stand by server (any one) in a Treasury	24 hrs.	20% of the quarterly AMC charge of the equipment
Main/Stand by servers (both) in a Treasury	1 hour	"
All other equipments	24 hrs.	"

5. The vendor shall provide a computerized call center with adequate number of telephone lines for satisfactory management of calls from all 215+ locations. The call center shall be set up at the vendors premises and shall have sufficient number of technical and non-technical personnel.
6. Maintenance of equipments which are under warranty shall comprise of Co-ordination with original suppliers for spares and on site support, supply of additional spares and stand by equipments to meet the stringent service levels O8 and DB2 support.
7. Maintenance of other equipments not under warranty shall comprise of supply of all spares and on site support supply of additional spares and stand by equipments to meet the stringent service levels, O8 support and DB2 support.
8. In the case of dot-matrix printers maintenance shall include replacement of print heads also.
9. The vendor shall also provide insurance cover at his cost to all equipments against theft, fire, natural calamities, lightning and other unforeseen causes.
10. Details of the parts replaced with detailed specification have to be entered in the FMS Website of the Internet by the service provider. The service provider will have to deploy at least Service Engineer/Professional with Mobile phone in each of the District Treasuries Plus five other important Sub Treasuries.
11. Since the FMS applications/Software has already been developed and is in use, the newly selected service provider need not develop it all over again. He need only to modify the applications appropriately.

Directorate of Treasuries,  
Thiruvananthapuram.

(Sd.)  
Director.